



## Using NetSupport Manager with unmanned devices

Not every technology device that contains software needs a human sitting next to it. From factory robots in manufacturing, cash machines and credit/debit card payment machines - they're all working away tirelessly by themselves each day. But, inevitably, sometimes things go wrong or updates will need to be applied and it's simply not time or cost-effective for IT technicians to go out and see to each and every one.

### Clever solutions for clever tech

Remote control software helps IT teams to keep all of these kinds of company devices operational, all from a central location. So whether it's the check-in screen in your doctor's waiting room, a kiosk-based machine out in the public arena or even the jukebox in your local restaurant chain, you can bet they're being looked after by an IT team with a remote control solution somewhere out there!

### So how can NetSupport Manager help?

With over 5 million current users, NetSupport Manager offers the best in class for secure, reliable, multi-platform remote control and access in any environment – supporting PCs and servers, to smartphones, robots, and a range of Windows IoT devices!

No need for a third-party service, ongoing subscription costs, manual visits or firewall configuration... it's the perfect tool of choice for any IT team!



## Key features

Works across LAN/WAN or the internet – useful for supporting devices in any location

Manage multiple devices simultaneously (not just 1:1 support)

Connect securely across the internet with an on-premise Gateway

Gather real-time status reports of devices via hardware/software inventory

No less than 4 levels of encryption – perfect for sensitive industries

[View more features!](#)

## Our customers



National  
Defence

## Better ways to manage your devices...

IT Management tools are a perfect pairing with Remote Control tools to manage and maximise your technology.

Integrating seamlessly with NetSupport Manager is IT Asset Management solution, NetSupport DNA. It helps you discover, track, monitor and manage your technology, ensuring it's maximised to the fullest!

[Learn more!](#)